



WARRANTY SOUTHSIDE AUTO WRECKERS

Warranty Coverage Terms & Conditions

Standard 90 day parts only coverage – If the part is determined to be defective within 90 days from the date on the invoice the customer may return the part to Southside Auto Wreckers and we will either replace it with another one of like kind quality or refund the customer, whichever we deem best.

To begin a warranty claim the customer must contact Southside Auto Wreckers with an invoice number and/or copy of original receipts prior to removing any defective part. Management will then advise on repair instructions before any action is taken.

- Optional 1 year parts only warranty unlimited mileage @15%

- Optional labor coverage - Coverage remains the same as the 90 day & 1 year warranties, with the addition of labor coverage per amount purchased.

Example @25% would look like this:

\$125.00	Labour Protection of \$500
\$250.00	Labour Protection of \$1,000
\$500.00	Labour Protection of \$2,000
\$625.00	Labour Protection of \$2,500

1. To submit a claim all installs must be done by a Certified Repair facility. Installs not performed at a Certified Repair facility will not be covered under any warranty stated above. This includes self-installed parts unless stated on the original invoice and cleared by Southside Auto Wreckers Management.

2. Installation Guidelines are not provided by Southside Auto Wreckers. It is the sole responsibility of the consumer to obtain these documents. Once the installation is complete the customer must maintain the part purchased according to original manufacturers' specifications.



3. All powertrain parts must have new oil and a filter when installed equivalent to manufactures original specifications and, when applicable, coolers must be flushed (proof is required). Failure to do so will void all warranties (No Exceptions). A minor tune up is recommended. New seals, timing belts/timing chain are recommended to be replaced. Their failure or resulting damage is not covered under warranty.
4. Warranties will also be voided if failure of any of the following:
 - a. Overheating, racing, or additional aftermarket modifications not originally installed by the manufacturer.
 - b. Exceeding the manufacturer's tow and load ratings of the vehicle.
 - c. Failing to follow any installation guidelines and procedures.
 - d. Incorrect fluids, additives, seals or gaskets were used during the install (documentation will be required)
 - e. Failing to follow any procedures set forth by any remanufactured or used vendors supplied with a unit Southside Auto Wreckers sold.
5. Customers must provide a repair order, receipts for any parts, services, gaskets, or fluids that were used during the installation. Pictures must be submitted and/or a video to prove the diagnosis of a failed product.
6. Southside Auto Wreckers reserves the right to request a third-party inspection to be done at the shop where the installation took place or where the vehicle is currently being looked at for warranty.
7. All warranties are nontransferable unless the original sale was sold to a reseller.
8. Southside Auto Wreckers will give replacement parts at equal or lesser value. If the price to source a replacement part exceeds the original invoice amount at our discretion Southside Auto Wreckers may refund the original invoice amount in full or request additional payment to take care of the warranty at hand.



9. If the part was originally shipped or delivered to the customer by Southside Auto Wreckers we will supply the replacement by the same method. If the part was picked up at our facility it is the customer's responsibility to arrange the shipping costs of the replacement part or pay any additional shipping costs to get the replacement part to its destination. It will be Southside Auto Wreckers responsibility to pick up any defective parts we request back (not the consumers). However, all parts must be returned in a complete state, be drained of all fluids and have all original markings as it was sent, unless otherwise authorized by Southside Auto Wreckers Management.

10. Regardless of where the part was installed Southside Auto Wreckers does not warranty any parts outside Canada or the U.S.A.

11. These are used parts and they are in as-is condition with all faults. We are not responsible for any personal injury or property damage as a result of defects in the parts. Every customer must inspect the parts purchased. Southside Auto Wreckers is not responsible for any rental vehicle charges, towing charges, or loss of time customers may have incurred due to a failed part unless otherwise stated on the front of the invoice.

12. Electrical parts are not returnable unless prior authorization of Southside Auto Wreckers.

13. Ball joints and tie rod ends that are supplied with suspension components are not covered under warranty unless otherwise stated on the front of the invoice.

14. Deposits are non-refundable.

15. If shipping is not arranged and prepaid by Southside Auto Wreckers there will be no refund for shipping. In the event of damage occurring during shipping with customer arranged shipping the customer will need to prove that they have submitted a claim to the shipping company prior to another part being shipped or a refund.

16. Please speak to your sales person on custom warranty options prior to purchase.



Conditions for Parts Coverage– Rotating assembly and valvetrain only. The rotating assembly is the crankshaft, connecting rods, pistons, piston rings, main bearings, and rod bearings. The valvetrain is valves, rocker arms, pushrods, lifters, camshaft, and heads. We do not cover exhaust, exhaust manifolds, intakes, turbo, injectors, pumps, fuel rails, oil coolers, electrical components, gaskets, or water pumps. Some of these parts may be included for the customer’s convenience for install however, Southside Auto Wreckers does not guarantee these components against failure. Automatic Transmission- We will cover housing, torque converter, and internal parts only. We do not cover external sensors. All installation guidelines must be followed. Every transmission must be hot flushed or coolers replaced to prevent further damage to the unit along with any relearns procedures for the unit. All documentation must be provided to continue the warranty. Differentials, Carriers, Transfer cases, and Manual transmissions- We will cover the housing and gears only. Shift motors, hubs, axle shafts, brakes, calipers, backing plates, and electrical connectors may be included with the parts but are considered customer convenience parts and are not covered under and warranty guidelines.

I acknowledge that by signing this contract I/we have read and understood the terms and conditions put forth by Southside Auto Wreckers and agree to be bound by these terms.

Customer:

(Signed)

Southside Auto Wreckers:

(Signed)

Customer Name:

(Printed)

Southside Auto Wreckers Name:

(Printed)

Customer Address:

Date: _____